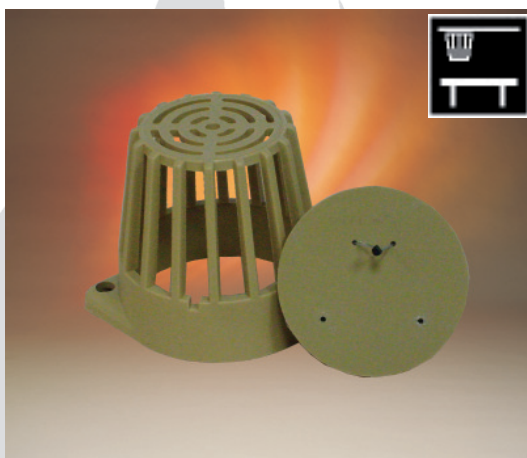


# Bench sensor



**(GB) Assembly and operating instruction**

## 1. General information

Please observe the owner's manual of the control unit and the measurements stated therein

- All safety advises and installation details of the sauna heater manufacturer must be observed
- Disconnect the power supply on all phases by all service or maintenance works
- The installation may be carried out only by a qualified and approved electrician
- The supplied auxiliary temperature sensor is only suitable for control panels Emotec DC9000, DC9000 DB/DL, HCS9003, HCS DB/DL and EMOTOUCH. By questions please contact your local dealer.

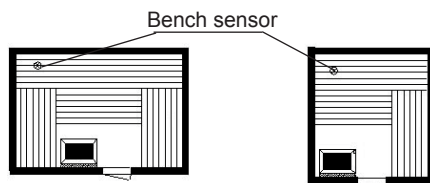
## 2. Delivery content

(subject for alterations)

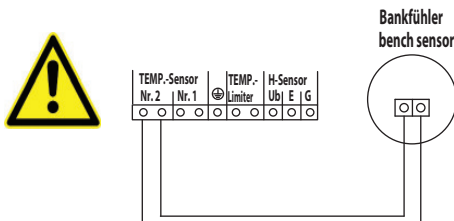
- sensor pcb
- sensor housing
- two self-cutting wood screws 25x3
- 6 m wiring cable 2x0.5<sup>2</sup>

## 3. Installing the optional bench sensor

Installation location: The bench sensor is fixed to the ceiling in the centre of the rear reclining bench as described for the installation of the heater sensor.



The bench sensor is connected via a 2-wire silicone cable on the control unit to the terminals on the right-hand side of the lower board. The terminals are marked „Temp.-Sensor Nr. 2“.



Notice: make sure to observe the correct polarity, incorrect connection may damage the sensor.

By properly connected sensor it will be auto-detected by the control panel upon switching on.

Installation hint: if the sensor appears not to work properly, make a test connection directly to the control panel over a short cable. The problem might be in the faulty wiring cable.

Please keep this address in a safe place together with the installation guide.

To help us answer your questions quickly and competently please provide the information printed on the type shield including the model, item no. and serial no., in all inquiries.

### **Service Address:**

EOS Saunatechnik GmbH  
Adolf-Weiß-Straße 43  
35759 Driedorf-Mademühlen, Germany  
Tel: +49 (0)2775 82-514  
Fax: +49 (0)2775 82-431  
servicecenter@eos-sauna.de  
www.eos-sauna.de

## **WARRANTY**

The warranty is provided according to the legal regulations at present.

Manufacturer's guarantee:

- The period of guarantee starts from the date of purchase and lasts up to 2 years by commercial use and 3 years by private use.
- Always include the completed guarantee certificate when returning equipment.
- The guarantee is void for appliances which have been modified without manufacturer's explicit agreement.
- Damages caused by incorrect operation or handling through non-authorized persons are not covered under the terms of guarantee.
- In the event of a claim please indicate the serial number as well as the item number and model name with detailed description of the fault.
- This guarantee covers defective parts and labour but not the defects caused by wear and tear.

In case of complaint please return the equipment in its original packaging or other suitable packaging (caution: danger of transport damage) to our service department.

Always include the completed warranty certificate when returning equipment.

Possible shipping costs arising from the transport to and from point of repair cannot be overtaken by us.

Outside of Germany please contact your specialist dealer in case of warranty claims. Direct warranty processing with our service department is in this case not possible.

Equipment commissioning date:

Stamp and signature of the authorized electrician:

## **Handling procedures for return shipments (RMA) - Details for all returns !**

Dear customer

we hope that you will rejoice in the ordered articles. Just in case that you are not entirely contented as an exception, please follow the procedures specified below. This enabling us to ensure a quick and smooth handling of the return shipment.

### **Please absolutely respect for all returns!**

- Please add the available **RMA-voucher** always **completely filled out** together with an **invoice copy** to the return shipment! Do not stick it on the goods or on the packaging. **We do not accept the return shipment without these papers.**
- Not prepaid parcels **will be refused** and returned to Sender! Please always ask for the **RMA-No.** for the cheapest return.
- **Please pay attention that** the goods have to be sent back **without visible marks of use** in the **original scope of delivery and in original packing.**
- We recommend to use an **additional solid and break-proof covering box** which should be padded out with styrofoam, paper or similar. Transport damages as a result of faulty packing are for the sender's account.

### **Form of complaint:**

#### **1) Transport damage**

- Please check the content of your parcel immediately and advise the forwarding company of a claim (parcel service/ freight forwarder)
- Do not use damaged goods!
- Ask the forwarder **for a written acknowledgement of the damages.**
- **Report the claim promptly by phone to your dealer.** He will discuss with you how to act in this case.
- If the transport box has been damaged, please use an additional covering box. Do not forget to add the **acknowledgement of the damage of the forwarding company !**

#### **2) Faulty goods**

- The implied warranty period is 2 years. Please contact your dealer in case of **faulty or wrong articles or missing accessories.** He will discuss with you the individual case and try for immediate and customer-friendly solution.
- For **economic returns** within Germany you will get an **RMA-number from the manufacturer.**
- All returns have to be in the **original packing of the goods with corresponding accessories.** Please repack the goods to avoid damages. In case of wrong delivery, please do not use this article !

#### **3) Problems of installation and functioning**

- Please **read the manual carefully first of all** and pay attention to the indicated assembly or installing instructions.
- **Your dealer should be the first contact person** because he knows his products best and also knows possible problems.
- **In case of function problems with an article,** please check at first whether there is an obvious material defect. The quality system in our factory reduces malfunctions of new appliances to almost zero.